

TomorrowNow Lawsuit FAQ

When did Oracle sue SAP?

Oracle filed the suit against SAP and its TomorrowNow subsidiary on March 22, 2007. Oracle then filed an amended complaint on June 1, 2007.

What is TomorrowNow's business?

TomorrowNow was created to offer Oracle customers an opportunity to outsource their software maintenance at a reduced price. Oracle offers ongoing maintenance contracts to its customers, but Oracle customers have long sought a less expensive alternative. TomorrowNow has succeeded because it offers a high quality, less expensive alternative to Oracle support, particularly for products that are nearing end of life at Oracle.

TomorrowNow does this by engaging with the customer in an agreement that permits TomorrowNow to access support materials on the customer's behalf, through the customer's password, to provide support and service for those customers' Oracle applications.

How will TomorrowNow customers be affected by this lawsuit?

Existing TomorrowNow customers will be fully supported. The strong steps SAP is taking ensure that TomorrowNow customers do not face any service disruptions – customer service is SAP's central focus.